

MADISON COUNTY 911 ADDRESSING



101 West Main, Suite B-13
Madisonville, Texas 77864
(936) 348-3810
shelly.butts@madisoncountytexas.org



FREQUENTLY ASKED QUESTIONS

Why doesn't my 911 address come up on Google, Google Earth, Garmin, delivery services, or other software correctly?

Our office routinely shares data with many stakeholders, all the while keeping your personal information safe. The major geodatabase companies receive our road files, but do not receive our address points. That means that they are given information that shows the road and lets them know the block numbers that coincide with those roads. For instance, Eastridge Ln, Madisonville, Texas data shared gives them mapping coordinates and a street range. That means that the only information the company receives is that the addresses along that street go from 1600 to 2329. They don't know exactly where those addresses are but do have a general location along the roadway. Prior to database improvements within the past few years, most of those ranges ended in "99" or "50", regardless of the actual last address assigned. Since then, we have updated our road segments to better reflect the last address available on the road segment.

What can you do to try to get your 911 address placement correct on Google, Google Earth, Garmin, FedEx, etc.?

First, confirm your 911 address with our office at 936-348-3810. Once you have confirmed your address, you might choose to look your address up on whichever service you prefer to use. Many of them have a way to use their interactive tools on their website to enter your corrected address and/or location. They do not confirm this with our office directly, nor are they required to share this correction with any other company.

How do I find out what my 911 address should be?

In Madison County, Texas, you could begin the process by visiting our website at www.co.madison.tx.us and clicking on "Other County Offices", then "911 Addressing". You will find some helpful information there, along with the [911 Address Request Form](#), [911 Address Mounting Tips](#), and [911 House Sign Order Form](#). Please use the [911 Address Request Form](#) to request a new address. Please follow the instructions on the form and include a site drawing.

Please email any questions or request a meeting to discuss land divisions, floodplain, subdivisions, or other development to shelly.butts@madisoncountytexas.org

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Why would I need a new 911 address if I'm just adding a barn, water well, or other structure on my property?

Madison County addresses by driveway and by structure. You may choose to use only one main address for mailing purposes, but separate addresses are needed for each structure that has electrical or solar power service to it.

What steps do I need to take to develop property in Madison County?

The first step is to locate the property and check to see if it falls within a FEMA designated floodplain or flood-prone area. If so, a floodplain application is necessary. Please know that not all areas of Madison County have been studied for flooding. Although your property does not fall into a designated area, you may still want to carefully consider where you locate any structures in relation to creeks or ponds on or near your property, since all property may be at risk for flooding.

The second step is to request a 911 address – or verify the 911 address you think is correct for your property. We address by driveway AND structure, so if there is more than one structure, there may be more than one address for that property. If your land has been subdivided from the original plat after July 1, 2014, you may need to have the plat approved by Commissioners Court and filed with the County Clerk. All land divisions must be reviewed by our office.

Once addressed, you can find information on electrical and septic permits that may be required for development on this property by visiting our website at www.co.madison.tx.us and clicking on "Other County Offices" on the left menu, then navigating to the section related to each of them.

Our office at 101 West Main, Suite B-13 (Basement of Courthouse) can help you with floodplain, 911 addressing, subdividing, and electrical permitting. The County Designated Representative can help you with the septic permit and process and may be reached by calling 936-241-6200, ext. 1220.

While visiting our website, you can also sign up for reverse emergency notification by clicking on <https://madison.genasys.com/portals> Or requesting a form by email or calling our office.